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DrFirst Rcopia4 Browser Policy

DrFirst strives to provide industry standard support for browsers and browser versions for partners utilizing our applications. Below, we will provide an updated policy on supported browsers and browser versions our partners can use for the best and safest user experience in our web based Rcopia4 application.

Internet Explorer 11 Sunset Date

Microsoft has announced it will be sunsetting support for Internet Explorer 11 (IE11) on June 15th, 2022. Due to the security, performance, and compatibility concerns in IE11, DrFirst has also discontinued support of IE11 as of September 1st, 2021.

DrFirst Browser Support

Starting on June 1st, 2023, DrFirst will establish the floor of browser versions that will be supported. Moving forward from this date, we will support browser versions on a rolling basis released in the past 12 months. Most browser development cycles follow a four-week deployment schedule. This means DrFirst will support up to 12 browser release versions for each browser at a time. If a bug is reported in a browser/browser version that falls into our supported browser version list, the bug will be fixed in a timely manner as is appropriate based on the end user impact and severity.

As of June 1st, 2023 the list of supported browser and browser versions can be reviewed below:

Browser	Lowest Supported Version
Microsoft Edge	102.0
Firefox	101.0
Chrome	102.0
*Safari	15.5

*Safari releases a major version every year (September) with minor versions released (security updates) about every month/every other month. DrFirst will support 12 months of Safari minor version updates on a rolling basis.

DrFirst will conduct an annual review of the browser support policy. If an emergency security issue related to specific browser versions is identified at any time, we will



immediately sunset support of older, not secure browser versions and recommend updating to the newest secure browser version. DrFirst reserves the right to prevent access to our applications from browser versions that are not secure.